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GLEN EIRA COMMUNITY SAFETY PLAN

ACTION PLAN
JULY 2018–JUNE 2020



INTRODUCTION

WHY A COMMUNITY SAFETY PLAN?

Safety for people residing, visiting or working in Glen Eira is recognised as important to the health and wellbeing of individuals, families and community. Safety allows people to go about their daily lives without fear for themselves or others and enables a strong community that has high levels of active participation. The City of Glen Eira values and enjoys a relatively high quality of life and safety. These themes aim to continue to keep Glen Eira safe and to minimise issues that have been identified.

The *Glen Eira Community Safety Plan 2018–2022* has been developed in consultation with key stakeholders and community. The *Plan* provides a strategic framework for co-ordinating and implementing actions and initiatives that will maintain and progress safety in the community. Four key themes and objectives have been identified to be a focus for the *Glen Eira Community Safety Plan 2018–2022*.

The *Glen Eira Community Safety Plan* is supported by a biennial *Community Safety Action Plan*. The *Action Plan* sets out the suite of actions to be undertaken to achieve identified objectives and strategies.

Each of the four themes is detailed as:

- Theme
- Objective
- Strategies
- Actions

This *Community Safety Action Plan* is for the term of 2018–2020. The Glen Eira Community Safety Committee, which has broad representation from government, key stakeholders and community organisations, will oversee the implementation of this *Action Plan*.

This *Action Plan* was endorsed by Glen Eira City Council at the Council meeting on 12 June 2018.



KEY MECHANISMS

The *Community Safety Plan — Action Plan 2018–2020* includes a range of methods and mechanisms to achieve the objectives.

The key mechanisms are:



POLICY AND PLANNING



PARTNERSHIPS



KNOWLEDGE/EVIDENCE



COMMUNICATION



ENGAGEMENT



ADVOCACY



SERVICE AND INFRASTRUCTURE DELIVERY

TIMELINE







The *Glen Eira Community Safety Plan — Action Plan* contains actions that will be undertaken over a two year period from July 2018 to June 2020. Each action is referenced within this timeline.






Actions that have a month and year specified are due for completion by that time.







Actions noted as annual are actions that need to be delivered and reported on in each year of the *Plan*.





THEME ONE — A STRONG, RESILIENT AND CONNECTED COMMUNITY

OBJECTIVE: PROMOTE CONNECTION WITHIN THE COMMUNITY AND NEIGHBOURHOODS TO REDUCE ISOLATION, CREATE SUPPORT LINKAGES, AND FOSTER A SENSE OF BELONGING AND SAFETY.

STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
1.1 Encourage and support connections in community and neighbourhoods to reduce isolation; create support linkages; and foster a sense of belonging and safety.	1.1.1 Promote, support and co-ordinate events, activities, projects and programs that bring community together, foster connections, and increase understanding of culture and faith.	At least five events, projects or programs conducted per annum. At least three community grants addressing community cohesion granted through Councils <i>Community Grants Program</i> . Community events, projects and programs are promoted through Council publications and online.	  	June 2020	Glen Eira City Council Neighbourhood Watch Victoria Police
	1.1.2 Take a place-based approach to develop an ongoing street level program to connect neighbours, build capacity and encourage community responsibility for safety.	Best practice neighbourhood programs investigated, recommended, implemented and evaluated.	 	June 2020	Glen Eira City Council
	1.1.3 Support greater networking and linkages between community groups.	Establish an accurate community group database as a tool to enable better networking. Conduct at least two networking events per annum for community groups.		June 2019	Glen Eira City Council





STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
<p>1.1 Encourage and support connections in community and neighbourhoods to reduce isolation; create support linkages; and foster a sense of belonging and safety.</p>	<p>1.1.4 Support and encourage connections and engagement of young people across a range of interests including sport, art, music and dance.</p>	<p>250 youth programs and activities delivered.</p> <p>More than 7,000 young people and their families supported through programs, information, referrals and events.</p> <p>Promotion of activities for youth on Council's social media platforms.</p>	 	Annual	<p>Glen Eira City Council Monash University</p>
<p>1.2 Develop, maintain and participate in partnerships and networks that promote cohesion in the community.</p>	<p>1.2.1 Join and participate in regional and state partnerships and networks that work towards social cohesion, promote diversity and address discrimination including:</p> <ul style="list-style-type: none"> • Victorian Local Government Multicultural Issues Network. • Municipal Association Victoria Local Government Indigenous Network. • Social Cohesion in Practice Portal. 	<p>City of Glen Eira safety issues are on the agenda of network/partner organisations.</p>	 	Annual	<p>Glen Eira City Council</p>
<p>1.3 Improve community confidence and feelings of safety and develop effective responses.</p>	<p>1.3.1 Regularly update the Glen Eira <i>Community Safety Snapshot</i> ensuring accurate, effective and current data to enhance understanding of community safety issues.</p>	<p>Glen Eira <i>Community Safety Snapshot</i> is updated and reported on an annual basis.</p> <p>Data from the Crime Statistics Agency is sourced and included in the Glen Eira <i>Community Safety Snapshot</i>.</p>		Annual	<p>Glen Eira City Council</p>






STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
1.3 Improve community confidence and feelings of safety and develop effective responses.	1.3.2 Enhance understanding of the factors that influence community confidence and feelings of safety with specific reference to how this is applicable to Glen Eira.	Complete a study on the latest research about community confidence and feelings of safety in Glen Eira. Deliver three community forums to report and develop collaborative actions and response.		June 2020	Glen Eira City Council Community Safety Committee
	1.3.3 Deliver a co-ordinated multi-agency community safety communication plan that promotes Glen Eira as a safe place to live, and provides consistent and balanced information on crime and anti-social behaviour in Glen Eira.	Communications plan is developed, implemented and reviewed.	 	Annual	Glen Eira City Council Victoria Police Community Safety Committee
	1.3.4 Review the community safety information on Council's website.	Community safety information is reviewed and updated as part of Council's website review.		February 2019	Glen Eira City Council
	1.3.5 Reassure community in the event of crime or emergency.	Protocols and actions as per the <i>Emergency Management Plan</i> are actioned as required.	 	Annual	Glen Eira City Council Victoria Police Department of Health and Human Services Community Security Group






STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
1.4 Improve understanding of factors that may have a community safety impact and/or drive crime and anti-social behaviour to inform future strategies and planning and develop effective solutions.	1.4.1 Research and report on gambling harms, cohorts affected and most vulnerable in Glen Eira.	Research report completed, presented and discussed at Community Safety Committee. Knowledge gained is used by Council and the Community Safety Committee to develop strategies to reduce harms.		June 2019	Glen Eira City Council Community Safety Committee
	1.4.2 Research and report on financial hardship factors that may link to crime and anti-social behaviour.	Research report completed, presented and discussed at Community Safety Committee. Knowledge gained is used to inform advocacy activities.		June 2020	Glen Eira City Council Community Safety Committee
	1.4.3 Research and report on housing affordability, sleeping rough, and housing insecurity in Glen Eira.	Develop a social and affordable housing strategy and present it to the Community Safety Committee.		June 2019	Glen Eira City Council Community Safety Committee
	1.4.4 Research, share knowledge and information on self-harm and suicide in our community to inform and develop effective preventative actions.	Membership and participation of The Youth Mental Health Suicide Prevention Communication Protocol and response group. Knowledge gained to inform recommendations for collaborative actions and strategies for prevention. Report completed, presented and discussed at Community Safety Committee.	 	Annual June 2019	Glen Eira City Council Community Safety Committee






THEME TWO — LIVING SAFELY







OBJECTIVE: SUPPORT A SAFE AND SECURE SOCIETY AND MINIMISE CRIME AND ANTI-SOCIAL BEHAVIOUR.

STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
2.1 Develop and work in partnerships with regional and state networks, peak bodies, other agencies and departments to foster joint planning and action to address key community safety issues.	2.1.1 Liaise, support, link and participate in networks that work towards building gender equality and advocate for the prevention of family violence.	Membership and participation of: <ul style="list-style-type: none"> • Municipal Association of Victoria Preventing Violence against Women Network. • Municipal Association of Victoria Promising Practice Portal. • Southern Melbourne Primary Care Partnership. • Southern Metro Integrated Family Violence Network. • Bayside Integrated Family Violence Partnership. Liaise with Jewish Care Network.	 	September 2018	Glen Eira City Council Women's Health in the South East (WHISE) TaskForce
	2.1.2 Liaise, support, link and participate in networks that work towards community safety and advocate for the prevention and reduction of harms in community.	Membership and participation of: <ul style="list-style-type: none"> • Municipal Association of Victoria Local Government Gambling, Alcohol and other Drugs Issues forum. • Bayside, Glen Eira, Kingston Youth Network. • Health and Wellbeing Special Interest Group (Local Government Professionals). • Alliance for Gambling Reform. • Community Safety Special Interest Group (Local Government Professionals). 	 	September 2018	Glen Eira City Council TaskForce

STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
2.1 Develop and work in partnerships with regional and state networks, peak bodies, other agencies and departments to foster joint planning and action to address key community safety issues.	2.1.3 Partner with Victoria Police and other stakeholders to conduct quarterly community engagement activities across the municipality.	Quarterly activities conducted.	 	Annual	Glen Eira City Council Victoria Police Department of Justice and Regulation
2.2 Engage and support young people to minimise harms and reduce the risk of adopting criminal and anti-social behaviour.	2.2.1 Investigate current youth engagement programs that have an early intervention approach and target at risk groups for potential implementation in Glen Eira.	Information on potential youth programs provided to Community Safety Committee. Provide information on Bayside Bluff Road program, lessons learnt and assess relevance and potential application to Glen Eira.		December 2018	Victoria Police Glen Eira City Council TaskForce Community Safety Committee
	2.2.2 Establish a Youth Hub to support disengaged youth; youth experiencing substance abuse; and other issues.	Youth Hub established.		June 2019	TaskForce
2.3 Support initiatives that seek to support gender equality and prevent and reduce family violence.	2.3.1 Monitor and check on the outcomes of relevant actions in Council strategies and plans.	<i>Community Safety Plan</i> actions implemented in the: <ul style="list-style-type: none"> • <i>Family Violence Action Plan 2017–2018;</i> • <i>Municipal Public Health and Wellbeing Plan 2017–2021;</i> and • <i>Advocacy Strategy 2018–2020.</i> 		Annual	Glen Eira City Council






STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
2.3 Support initiatives that seek to support gender equality and prevent and reduce family violence.	2.3.2 Review and analyse Council's progress on the recommendations from the Royal Commission into Family Violence.	All Royal Commission actions for Glen Eira are completed.		December 2018	Glen Eira City Council
	2.3.3 Research to build knowledge and understanding of the contributors and prevalence of family violence in Glen Eira.	Revise and update family violence statistics.		June 2019	Glen Eira City Council Community Safety Committee
	2.3.4 Engage with Victoria Police Family Violence prevention projects.	Arrange a meet and greet with public and Victoria Police. Arrange at least one meeting to collaborate on family violence issues and projects.		Annual	Glen Eira City Council Victoria Police
	2.3.5 Seek funding to complement current diversionary programs that target known cohorts of offenders.	Potential funding streams investigated and reported to Community Safety Committee.		December 2018	Community Safety Committee Glen Eira City Council TaskForce
	2.3.6 Advocate for a referral service for youth family violence offenders.	Investigate current referral services available and develop an advocacy plan.		June 2019	Victoria Police. Glen Eira City Council Community Safety Committee TaskForce






STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
2.3 Support initiatives that seek to support gender equality and prevent and reduce family violence.	2.3.7 Review the status of Safety Hubs and advocate for Safety Hubs in each region.	Information on Safety Hubs shared across partners and to Community Safety Committee.		June 2020	Community Safety Committee
2.4 Actively work within a framework that supports a harm-minimisation approach to drugs, alcohol and other harms in the community.	2.4.1 Support education and other preventative and early-intervention programs in the community to reduce drug and alcohol harms.	Review the current engagement of clubs with the <i>Good Sports</i> program. Delivery of prevention and early-intervention programs to at-risk youth.	 	June 2019 Annual	Glen Eira City Council TaskForce
	2.4.2 Monitor and check on outcomes of relevant Council strategies and plans.	Community Safety actions are implemented in the: <ul style="list-style-type: none"> • <i>Municipal Public Health and Wellbeing Plan 2017–2021;</i> • <i>Council and Community Plan 2017–2021; and</i> • <i>Advocacy Strategy 2018–2022.</i> 		Annual	Glen Eira City Council
2.5 Support initiatives that seek to proactively address and reduce incidences of theft.	2.5.1 Identify hotspot areas where crime and anti-social behaviour are occurring and task police accordingly.	Regular reports to Community Safety Committee on hotspots.		Annual	Victoria Police


STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
2.5 Support initiatives that seek to proactively address and reduce incidences of theft.	2.5.2 Develop a project and source funding from the National Motor Vehicle Theft Reduction Council to address high levels of car theft in Glen Eira.	Funding grant applied for.	 	June 2019	Community Safety Committee Neighbourhood Watch. Victoria Police Glen Eira City Council
	2.5.3 Implement operations to target crime, burglary and motor vehicle theft.	Operation outcomes and updates to Community Safety Committee. Reduction in crime statistics.		Annual	Victoria Police
	2.5.4 Work with owners and residents of high density living apartments to reduce theft in car parking and storage areas.	Educational campaign and information developed and distributed.	  	June 2020	Victoria Police Neighbourhood Watch Glen Eira City Council

THEME THREE — SAFE PUBLIC PLACES

OBJECTIVE: PROVIDE SAFE AND ACTIVATED PUBLIC PLACES TO DETER CRIME AND ANTI-SOCIAL BEHAVIOUR AND ENSURE PEOPLE FEEL SAFE WHEN USING PUBLIC SPACES.





STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
3.1 Design public places to create safer environments, encourage community use, deter and reduce crime and other incidents.	3.1.1 Consistently apply Crime Prevention Through Environmental Design (CPTED) principles, such as lighting in all new Council developments, master and activity centre planning and renovations.	Apply CPTED as per Victoria Police Assessments on all new projects including design phase and post construction. This includes consideration of lighting, clear sight lines and passive surveillance.		Annual	Glen Eira City Council Victoria Police
	3.1.2 Identify training requirements to ensure Council staff are appropriately trained to apply CPTED principles.	Documentation on training requirements prepared and approved.		June 2019	Glen Eira City Council
	3.1.3 Identify public places that are hotspots and conduct CPTED audits to inform planning.	Reports completed and provided to Council from Victoria Police.		June 2019	Victoria Police Proactive Policing Unit
	3.1.4 Identify public places that are used for community activities and events and investigate options to enhance the physical environment to improve safety at events, including lighting.	Audit completed for a minimum of four identified public places and recommendations made for enhancing safety for public events.		June 2019	Glen Eira City Council
	3.1.5 All new and redeveloped carparks will include signage highlighting security and safety.	Audit of car park signage completed and recommended signage is installed.		Annual	Glen Eira City Council





STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
3.2 Maintain public places to provide safe environments and deter and reduce crime.	3.2.1 Ensure public places are maintained according to relevant policies and plans.	Implementation of: <ul style="list-style-type: none"> • <i>Graffiti Management Policy</i>; • <i>Street Lighting Policy 2002</i>; and • <i>Open Space Strategy 2013–2026</i>. 		Annual	Glen Eira City Council
	3.2.2 Ensure Council's <i>Domestic Animal Management Plan</i> is implemented and local regulations on dogs and other animals in public places are enforced.	Ensure adequate signage in parks for designated on/off leash areas. Publish three articles annually on dogs and responsibilities.		Annual	Glen Eira City Council
	3.2.3 Regular checks and audits on public places are conducted to identify safety issues.	A documented maintenance plan and inspection regime is developed for a minimum of four sites. Annual independent audit completed.		June 2019 Annual	Glen Eira City Council
	3.2.4 Reduce tagging and graffiti by developing community art/mural project/s that engage offenders in areas identified as priority.	Areas of high graffiti hits identified and prioritised. Recommendations of art/mural projects approved and funding sought. Reduction in graffiti in project areas.	 	December 2018 June 2019 Annual	Community Safety Committee Victoria Police Glen Eira City Council

<p>3.3 Activate public places to create vibrant and accessible environments that encourage public usage and enhance safety and security.</p>	<p>3.3.1 Implement and support placemaking activities and encourage night time activation of local activity centres.</p>	<p>Commence the development of detailed implementation plans for Bentleigh, Elsternwick and Carnegie structure plans.</p> <p>At least 12 public events per annum held in public parks.</p>		<p>Annual</p>	<p>Glen Eira City Council</p>
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THEME FOUR — SAFE TRAVEL AND TRANSPORT

OBJECTIVE: WORK WITH THE COMMUNITY AND PARTNERS TO IMPROVE TRAVEL AND TRANSPORT SAFETY FOR RESIDENTS, WORKERS AND VISITORS.

STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
4.1 Improve the safety of pedestrians and cyclists.	4.1.1 Monitor the implementation and outcomes of Council strategies and plans related to safe travel and transport with particular focus on safe and walkable neighbourhoods, cycling safety and school zones.	Actions implemented in: <i>Integrated Transport Strategy 2018.</i> <i>Council and Community Plan 2017–2021.</i> <i>Disability Action Plan 2017–2021.</i> <i>Positive Ageing Strategy 2015–2020.</i>		Annual	Glen Eira City Council
	4.1.2 Encourage and promote safe walking to school in partnership with schools.	A pilot program is undertaken with one school as part of the <i>Active Schools Program</i> .		June 2019	Glen Eira City Council
4.2 Enhance safety around railway stations and other public transport nodes.	4.2.1 Maintain presence of Protective Services Officers (PSO's) at all railway stations.	PSO's maintained to required levels.		Annual	Victoria Police Transit Safety Command
	4.2.2 Participate in Metropolitan Transport Forum.	Attend monthly meetings.		Annual	Glen Eira City Council

STRATEGY	ACTION	MEASURE	KEY MECHANISM/S	TIMELINE	LEAD RESPONSIBILITY AND SUPPORT PARTNERS
4.2 Enhance safety around railway stations and other public transport nodes.	4.2.3 Glen Eira City Council to maintain a strong partnership with Public Transport Victoria (PTV) to ensure safety is a priority in future planning, in particular to plan for Caulfield Station as a significant interchange station.	Collaborate with PTV in the planning for transport.		Annual	Glen Eira City Council
4.3 Improve road safety for drivers to reduce crash statistics and road injuries in Glen Eira.	4.3.1 Research and report on crash statistics to inform future planning.	Crash statistics included and updated annually in the <i>Community Safety Snapshot</i> .		Annual	Glen Eira City Council
	4.3.2 Monitor the implementation and outcomes of Council strategies related to safe road travel.	Actions implemented in the <i>Integrated Transport Strategy 2018</i> .		Annual	Glen Eira City Council
	4.3.3 Develop and support driver education programs and communication messages to support safer driving in our community.	<p>Publish at least two articles per annum in <i>Glen Eira News</i>.</p> <p>Bi-monthly information on Council's social media platforms.</p> <p>Deliver safe driving peer leadership program.</p> <p>Deliver the <i>Drug and Drink Drive Program</i> for people that have lost their driver's license.</p>		Annual	Glen Eira City Council TaskForce



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Online: <https://internet-relay.nrscall.gov.au>

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Social media

What's on in Glen Eira:

www.facebook.com/GlenEiraCityCouncil

@cityofgleneira:

www.instagram.com/cityofgleneira

Glen Eira arts, gallery and events:

www.facebook.com/gleneiraarts

Glen Eira Libraries and Learning Centres:

www.facebook.com/GlenEiraLibraries

Glen Eira Maternal and Child Health:

www.facebook.com/GlenEiraMaternalandChildHealth

Glen Eira Sports and Aquatic Centre:

www.facebook.com/GESAConline

www.twitter.com/GESAConline

Glen Eira Youth Services:

www.facebook.com/GlenEiraYouthServices

www.instagram.com/gleneirayouthservices

Glen Eira sustainable living:

www.facebook.com/sustainablelivinggleneira